

# Measures to Manage the Changes

# Do We Know the Importance of Our Business?

- Facilitation of settlement and integration
- Complex, multi-dimensional tasks that require relevant policies, adequate investments, community involvement and development of expertise (settlement sector)
- All interventions in facilitation need to be relevant, timely and flexible

# Where is Alberta Going?

- Are we satisfied to end up like other communities?

Examples:

- Issues with immigrant youth
  - Higher unemployment amongst immigrant populations
  - Lack of participation by newcomers in our political, cultural and social life?
- Are we comfortable in allowing the creation of a “them and us” mentality?

-OR-

- Are we committed to raising the bar and make settlement and integration a different experience that we all benefit from?

# Settlement Sector

- Are we truly mandate-driven in our communities' response to settlement and integration needs of newcomers? Is it over and beyond funding availability and government policies?
- A sector that mirrors our communities' vision of settlement and integration?

-OR-

- Are we comfortable as contractors?

# Government

Involvement from all levels of government in settlement and integration is common sense, good practice.

- Is there full recognition of the importance of community-based settlement agencies? Both internally and externally?
- Is there enough being done to help these organizations in building capacity in order to address the settlement and integration issues beyond the contractual agreements?
- What are the expectations in recognizing the unpredictability of clientele demographics and needs in order for the appropriate intervention to be provided in a timely manner? E.g. refugee claimants, housing issues

# Public/Private Institutions

Our institutions need to develop a strategy to understand the importance of immigration for our future; the assets immigrants bring through their financial and human capitals and the benefits of the diversity created in Alberta.

- Are there strategies to develop this capacity?
  - To influence immigration policies?
  - To compliment settlement and integration services?
  - To ensure the services are accessible and relevant to the needs of newcomers?
- Is there utilization of their expertise by providing hiring opportunities on all levels of institutions?

# Conclusion

- Develop common vision
- Formulate approaches to think differently
- Agree on indicators for overall success of settlement and integration in Alberta

The only way that we can make this work for everyone is by creating a venue for ongoing dialogue and debate



**Our Community  
Our Future**

I was  
**a stranger & you made  
me welcome**