



**Alberta Association of Immigrant
Serving Agencies**

Annual Report

2010-2011

Table of Contents

Introduction	2
Message from the Chair.....	3
AAISA Member Agencies	4
Settlement Practitioners Training & Accreditation Committee.	8
Communications Committee	13
Research Committee.....	13
Governance Committee.....	14
AAISA as Host of the 2010 Canadian Council for Refugees Fall Consultation	15
AAISA Member Agencies, Directors & Staff.....	16
Funders	18

Alberta Association of Immigrant Serving Agencies

2010-2011

Serving Immigrants and the Communities That Welcome Them

Working alongside key community partners, settlement agencies in Alberta assist newcomers in a wide range of services. As a provincial forum, AAISA members collaborate to identify and address issues faced by the immigrant serving sector.

Active since 1980 and incorporated in 1987, AAISA knows how important newcomers are to the province and the communities in which they live. As an umbrella organization for 19 immigrant serving agencies from twelve communities across Alberta, AAISA works closely with all levels of government, community agencies, ethno-cultural organizations, and other stakeholders throughout the province.

AAISA Areas of Activity

This report will highlight how the work in the following areas undertaken by AAISA from April 2010 to March 2011 has advanced the organization's goal of collaboratively addressing the needs and concerns of immigrants and refugees within Alberta.

- Settlement Practitioners Training & Accreditation
- Communications
- Research
- Governance
- AAISA as Host of the 2010 Canadian Council for Refugees (CCR) Fall Consultation

MISSION

Alberta Association of Immigrant Serving Agencies provides an association by and through which the members can work towards addressing the needs of immigrants, the agencies that serve them, and the larger community which welcomes them.

MESSAGE FROM THE CHAIR

As immigration to Alberta continues, AAISA proceeds with its activities to support and assist member agencies as they address the needs of newcomers and the communities in which they settle.

In 2010-11, the Communications Committee continued its activities to promote public awareness of AAISA through the bi-annual newsletter. The Research Committee produced research briefs on topics relevant to the sector. The AAISA research library catalogued over 130 recent articles on topics relevant to the settlement community.

The Settlement Practitioners Training and Accreditation Committee completed its “grandfathered” certification process in July 2010. Thanks to the grandfathering and the overall interest in certification, the number of certified practitioners in Alberta has doubled since April 2009. The program also developed or revised five training modules in 2010-11 as it strives to enhance the quality of its training program. Looking ahead, the committee will be implementing proposed changes to the occupational competencies framework and continuing to work with AAISA members to ensure that practitioners receive training that meets their diverse needs.

Throughout the year, AAISA has worked with both government and non-government partners on various initiatives. In the fall of 2010, AAISA partnered with the Canadian Council of Refugees (CCR) to host the fall consultation in Calgary. There were approximately 350 attendees and the theme of the conference was *Fairness*. AAISA was invited by Citizenship and Immigration Canada (CIC) to participate in one of five national consultations regarding proposed changes to the Federal Skilled Worker eligibility criteria. AAISA was also represented nationally in the twice-yearly meetings of CIC’s Settlement and Integration Joint Policy and Program Committee.

AAISA staff has changed and evolved during the last year. Monique Greenwood Santos continued as the interim Provincial Coordinator and Patrick Hanlon as the SPTA Coordinator. AAISA welcomed Sipiwe Mapfumo as a Project Coordinator on a contract position, and Emese Zakradnik-Csorgo as a part-time Administrative Assistant. Leanne Hullick-Reyes returned to the newly created position of Provincial Manager. I would like to thank our staff for their dedication in ensuring the success of all AAISA activities and projects throughout the year.

After several years of transition, AAISA has acquired a new stability and strength. I would like to thank our funders, Alberta Employment and Immigration and Citizenship and Immigration Canada for their support of our vision for a strong provincial association that will enhance the essential work of its members. AAISA looks forward in 2011-12 to continuing to strengthen our partnerships and influence in order to support the conditions that make Alberta a welcoming home for newcomers.

Dale Taylor
AAISA Chair

AAISA MEMBER AGENCIES

AAISA is made up of 19 member agencies which serve newcomers in Calgary, Edmonton, Red Deer, Lethbridge, Medicine Hat, Brooks, Banff, Okotoks, High River, Lloydminster, Grande Prairie and Fort McMurray. Over 1,000 staff members at our member agencies serve more than 100,000 immigrants and refugees annually.

Our member agencies play a vital role in enabling newcomers to reach their full potential and contribute to the overall success of Alberta's communities. They provide diverse services to assist newcomers in becoming fully integrated members of Alberta society. Examples of these services include orientation, interpretation, counselling, employment services, educational assistance, and programs for immigrant youth.

CALGARY



Calgary Bridge Foundation for Youth Established 1990

Mission The Calgary Bridge Foundation for Youth engages immigrant youth and families to fulfill their potential in Canadian society.

Calgary Catholic Immigration Society Established 1982

Mission We work in partnership with communities to help refugees and immigrants resettle, integrate and become contributing members of Canadian Society. **Satellite Offices: High River, Okotoks, Banff & Brooks**



Calgary Immigrant Educational Society

Established 1988

Mission Calgary Immigrant Educational Society's mission is to provide education, multimedia information, job bank, and referral services to newcomers and economically disadvantaged Calgarians to help them find their rightful places in Canadian society.

Calgary Immigrant Women's Association Established 1982

Mission CIWA delivers professional services that facilitate the integration and full participation of women and their families in the community.



Centre for Newcomers Established 1988

Mission To achieve the integration of newcomers in the community, through services and initiatives that promote diversity, participation and citizenship.

Immigrant Services Calgary Established 1977

Mission Immigrant Services Calgary is dedicated to ensuring that immigrants and their families have the opportunity to become full participants, both as beneficiaries and contributors, in Canadian society.



Jewish Family Service Calgary Established 1960

Mission Jewish Family Service Calgary strengthens the community by helping people in the spirit of Jewish tradition and values.

EDMONTON

ASSIST Community Services Centre

Established 1977

Mission To enhance the lives of individuals and families through quality programs and services.



Catholic Social Services Established 1961

Mission To enhance human well being in a spirit of compassion, justice, freedom, and solidarity. *Satellite Offices: Lloydminster & Red Deer*

Centre d'accueil et d'établissement du nord de l'Alberta

Established 2003

Mission Le Centre d'accueil et d'établissement d'Edmonton est une initiative de la communauté francophone de la région d'Edmonton en vue d'accueillir les nouveaux arrivants francophones, de faciliter leur établissement et leur intégration sur les plans économique et socioculturel et de stimuler la communauté francophone locale à évoluer vers une ouverture de plus en plus grande à la diversité culturelle que représentent ces nouveaux arrivants.



Changing Together: A Centre for Immigrant Women

Established 1984

Mission To help Edmonton and area immigrant women and their families overcome personal and systemic barriers that keep them from participating fully in Canadian Society.

Edmonton Immigrant Services Association Established 1976

Mission The Edmonton Immigrant Services Association (EISA) provides a wide range of settlement and integration programs and services to all immigrants and refugees in Edmonton and surrounding areas to assist them make a smooth transition, and integrate into Canadian life. EISA is very committed to diversity and inclusion through multiculturalism and anti-racism initiatives and education of Canadians on the role of immigrants in Canadian society in order to promote cross-cultural understanding and bridging cultural gaps.





Edmonton Mennonite Centre for Newcomers

Established 1982

Mission Using a model of holistic integrated practice, Edmonton Mennonite Centre for Newcomers:

- Provides programs and services that enable immigrants to participate with equity, dignity and respect in all aspects of life; and
- Contributes to the development of public policy; and
- Works to increase understanding by the dominant culture of the importance and involvement of immigrants to Canadian life.

Indo Canadian Women's Association Established 1984

Mission Indo-Canadian Women Association's mission is to encourage and promote participation by the new Canadians in social, economic and political life in Canada.



FORT MCMURRAY



YMCA Immigrant Settlement Services Established 1993

Mission YMCA Immigrant Settlement Services facilitates integration by promoting and supporting newcomers to increase their self-sufficiency and their ability to contribute to the community of the Regional Municipality of Wood Buffalo.

GRANDE PRAIRIE

Immigrant Settlement Services/ Grande Prairie Regional College

Established 1995

Mission At Immigrant Settlement Services we welcome all newcomers, including immigrants, refugees, temporary foreign workers and live-in caregivers, as well as those whose lives they touch. We provide settlement assistance and strive to increase community awareness and acceptance of newcomers.



LETHBRIDGE



Lethbridge Family Services – Immigrant Services

Established 2000

Mission Immigrant Services provides settlement support to newcomers to Canada that promotes their eventual independence, integration and active participation in Canadian society.

MEDICINE HAT

Saamis Immigration Services Association Established 1988

Mission The Mission of the association is to assist in the integration, adjustment and resettlement of immigrants and refugees in the community of Medicine Hat, providing a support system that fosters individuals' needs in an environment of equality and dignity.



RED DEER

Central Alberta Refugee Effort (C.A.R.E.) Committee

Established 1979

Mission To support the efforts of immigrants and refugees to overcome barriers and participate fully in Canadian life as valued members of the Central Alberta community by providing coordinated services and by encouraging a welcoming environment.



AAISA AREAS OF ACTIVITY

Settlement Practitioners Training and Accreditation Committee

AAISA is proud to offer the only certification program for settlement practitioners in Canada. We promote the recognition of settlement and integration work as a specialized profession that requires a unique skill set.

In 1985, AAISA recognized that there were inadequate training opportunities for settlement practitioners and recommended that a new course be developed. AAISA partnered with Grant MacEwan Community College to develop and take joint ownership of curriculum material for a program modeled after the college's social work training program. Participants who finished the 206-hour course received a certificate from Grant MacEwan. In 1993, the curriculum was reorganized into nine courses and published.

In 1998, job-specific training was identified as a need and emphasis was also placed on certificate or diploma programs. In 1999 AAISA established the Settlement Practitioners Training and Accreditation Committee and gave the Committee the responsibility for initiatives that would advance the professional development and the recognition of the work done by settlement practitioners.

A three-stage training model was considered appropriate, knowing settlement practitioners might want to move through levels of expertise as they gained education and experience in the field. Consultants were hired to develop a policy on the equitable delivery of training to ensure it was accessible, flexible and cost-effective. Recommendations for the use of Prior Learning Assessment and Recognition (PLAR) and its application to training and accreditation were also developed.

In 2003, AAISA began using the Alberta Framework of Competencies for Settlement Workers as the basis of its own training program, and in 2005 began certifying settlement practitioners.

2010-11 Settlement Practitioners Training & Accreditation Committee

Christina Nsaliwa, Chairperson
Edmonton Immigrant Services Association
Mentor

Toyin Fatona
Edmonton Mennonite Centre for Newcomers
Level 3 Practitioner

Bozana Sljuka
Lethbridge Family Services- Immigrant Services
Level 3 Practitioner

Sultana Assar
Calgary Catholic Immigration Society
Level 3 Practitioner

Emily Lee
Immigrant Services Calgary
Level 3 Practitioner

Zdravka Brnada
Catholic Social Services
Level 3 Practitioner

2010-2011 Training Summary

Fourteen training sessions, consisting of 15 hours of training each, were provided to settlement practitioners from April 2010 to March 2011. These sessions were comprised of five modules:

- 2H: Multiculturalism, Human Rights and Anti-Racism
- 3E: Organizational Behaviour and Change
- 3D: Crisis Intervention / Conflict Resolution
- 2K: Facilitating Workforce Entry
- 2J: Facilitating Small Groups

In total, 210 hours of training were delivered, during which 407 settlement practitioners completed AAISA training modules. The dedication of the participants was evident throughout the year, resulting in a completion rate of 99.5% (407 of 409 participants).

Module	Facilitator	Dates of Delivery	Number of Sessions	Number of Registrants
2H: Multiculturalism, Human Rights and Anti-Racism	Centre for Race and Culture	Edmonton: June 22-23, July 21-22, 2010 Calgary: July 5-6, August 3-4, November 1-2	5	152
3E: Organizational Behaviour and Change	Hieu Van Ngo	Calgary: Aug 20-21, Sept 10-11, Sept 17-18 Edmonton: Aug 24-25, Oct 1-2	2	56
3D: Crisis Intervention / Conflict Resolution	Jim Gurnett	Edmonton Sept. 22-23; February 10-11 Calgary: October 4-5; February 3-4	4	132
2K: Facilitating Workforce Entry	Linda Wilson	Calgary: March 9-10, 2011	1	31
2J: Facilitating Small Groups	Hieu Van Ngo	Calgary: March 14-15, 2011 Edmonton: March 16-17, 2011	2	51
TOTALS			14	422

Accreditation Summary

There were **60** applicants for certification in the fiscal year of 2010-2011 and **56** were successful, for a success rate of 93%. Support for applicants who were unsuccessful is ongoing and one-on-one assistance is available to achieve the eventual successful outcomes. The increase in certifications in 2010-11 was partly related to the implementation of a grandfathering process for certification for practitioners who have been in the sector for 10 or more years. AAISA certified 42 practitioners as Mentors or Level 3 Settlement Practitioners during the fiscal year.

Settlement Practitioners Certified in 2010-11

April 26, 2010

Name	Certification	Agency
Xiao Chen	Settlement Practitioner Level 2	Calgary Bridge Foundation for Youth
Solomon Nega	Settlement Practitioner Level 2	Immigrant Services Calgary
Satinder (Rani) Ghataura	Settlement Practitioner Level 2	Calgary Catholic Immigration Society
Lubna Sami	Settlement Practitioner Level 2	Edmonton Mennonite Centre for Newcomers
Remza Mujezinovic	Settlement Practitioner Level 3	Catholic Social Services Red Deer
Michele Neider	Settlement Practitioner Level 3	Calgary Immigrant Women's Association
Florim Tafilaj	Settlement Practitioner Level 3	Catholic Social Services
Jadranka Hodanic	Settlement Practitioner Level 3	Immigrant Services Calgary
Shokoofeh Mousavi	Settlement Practitioner Mentor	Calgary Immigrant Women's Association
Christina Nsaliwa	Settlement Practitioner Mentor	Edmonton Immigrant Services Association

July 12, 2010

Name	Certification	Agency
Sabita Bantawa Basnet	Settlement Practitioner Level 2	Calgary Catholic Immigration Society
Wilma Ho	Settlement Practitioner Level 2	ASSIST Community Services Centre
Vivien Lok	Settlement Practitioner Level 2	Immigrant Services Calgary
Ramazan Nassery	Settlement Practitioner Level 2	YMCA Immigrant Settlement Office
Marijana Agicic	Settlement Practitioner Level 3	Saamis Immigration Services Assn
Mana Ali	Settlement Practitioner Level 3	Edmonton Mennonite Centre for Newcomers
Parveen Anwar	Settlement Practitioner Level 3	Immigrant Services Calgary
Sultana Assar	Settlement Practitioner Level 3	Calgary Catholic Immigration Services
Shyam Autar	Settlement Practitioner Level 3	Edmonton Immigrant Services Assn.
Mayra Castro	Settlement Practitioner Level 3	Centre For Newcomers
Vivian Chan	Settlement Practitioner Level 3	Immigrant Services Calgary
Halina Ciecko Sawicka	Settlement Practitioner Level 3	Catholic Social Services

Aruna Devulapally	Settlement Practitioner Level 3	Immigrant Services Calgary
Tulan Do	Settlement Practitioner Level 3	Calgary Catholic Immigration Society
Christina Duong	Settlement Practitioner Level 3	Edmonton Mennonite Centre for Newcomers
Bason Hoang	Settlement Practitioner Level 3	Catholic Social Services
Pervin Irani	Settlement Practitioner Level 3	Calgary Catholic Immigration Society
Maria Teresa Liberona	Settlement Practitioner Level 3	Catholic Social Services
Daniel Love	Settlement Practitioner Level 3	Immigrant Services Calgary
Beata Lutaba	Settlement Practitioner Level 3	Calgary Catholic Immigration Society
Jim Nguyen	Settlement Practitioner Level 3	Catholic Social Services
Long Kim Nguyen	Settlement Practitioner Level 3	Immigrant Services Calgary
Minh Nguyen	Settlement Practitioner Level 3	Catholic Social Services
Anh Phan	Settlement Practitioner Level 3	Calgary Catholic Immigration Society
Antonio Samayoa	Settlement Practitioner Level 3	Saamis Immigrant Services Association
Elzbieta Sawicka	Settlement Practitioner Level 3	Central Alberta Refugee Effort
Tran Le Tran	Settlement Practitioner Level 3	Catholic Social Services
Hamar Umar	Settlement Practitioner Level 3	Calgary Immigrant Women's Association
Silvia Vidal	Settlement Practitioner Level 3	Calgary Immigrant Women's Association
Yohannes Yirsaw	Settlement Practitioner Level 3	Edmonton Mennonite Centre for Newcomers
Amira Zoric	Settlement Practitioner Level 3	Catholic Social Services
Sarah Amies	Settlement Practitioner Mentor	Lethbridge Family Services
Don Baergen	Settlement Practitioner Mentor	Edmonton Mennonite Centre for Newcomers
Fariborz Birjandian	Settlement Practitioner Mentor	Calgary Catholic Immigration Society
Rob Bray	Settlement Practitioner Mentor	Calgary Catholic Immigration Society
Ho Man Chan	Settlement Practitioner Mentor	Immigrant Services Calgary
Veena Chandra	Settlement Practitioner Mentor	Central Alberta Refugee Effort
Alice Colak	Settlement Practitioner Mentor	Catholic Social Services
Ana Maria Fantino	Settlement Practitioner Mentor	Catholic Social Services
Mary Fiakpui	Settlement Practitioner Mentor	Catholic Social Services
Linda Gale	Settlement Practitioner Mentor	Saamis Immigrant Services Association
Paulette Johnson	Settlement Practitioner Mentor	Catholic Social Services

September 30, 2010

Name	Certification	Agency
Faten al-Meliti	Settlement Practitioner Level 3	Immigrant Services Calgary
Shaheda (Dolly) Begum	Settlement Practitioner Level 3	Centre for Newcomers
Margaryta Marion	Settlement Practitioner Level 3	Immigrant Services Calgary
Irina Zavialova	Settlement Practitioner Level 3	Immigrant Services Calgary

Total Accreditations in 2010-2011

	Level 2	Level 3	Mentor
April 26, 2010	4	4	2
July 12, 2010	4	27	11
September 30, 2010		4	
Total	8	35	13

Occupational Competencies Framework Review

The Occupational Competencies Framework, the foundation for the training and certification programs that AAISA provides for settlement practitioners, was reviewed for the first time since it was adopted in 2000. The framework review has cited a significant paradigm shift towards a more collaborative and empowering approach to client services. The scope of the review covers a range of issues related to training and certification, including:

- Proposals for revising the AAISA training curriculum
- Proposals for revising the certification application
- Proposals for improving evaluations of training and certification
- Strategies to enhance the transfer of learning into settlement practice

Throughout 2011-12 the SPTA Committee will take into consideration the occupational competencies review and make recommendations for implementation for the 2012-13 fiscal year.

Project Evaluation

The Settlement Practitioners Training and Accreditation project has grown and evolved since its inception more than 10 years ago. As the program matures, the strength of the training program has deepened and the relevance of certification to the sector in Alberta continues to grow. With the implementation of the recent research into the changes that have occurred since the training and certification programs were first established, the SPTA will be well prepared to support the continued growth and professionalization of the settlement sector.

Communications Committee

The Communications Committee has continued to increase public awareness of AAISA vis-à-vis various activities. Several publications and communication strategies have enhanced the interaction of the immigrant sector and key stakeholders.

The AAISA brochure highlighting the important role of the settlement sector in Alberta and listing all of the member agencies was updated to reflect the changes undergone by member agencies. The brochure continues to feature the Settlement Practitioners Training and Accreditation program as the only of its kind in Canada. Contact the AAISA office if you would like to obtain copies of the brochure; an electronic copy can also be found on our website at www.aaisa.ca.

The winter edition of the **AAISA Connections** newsletter was distributed in February 2011. The newsletter featured a summary of the issues addressed at the Canadian Council for Refugees Fall 2010 Consultation, which was hosted by AAISA in Calgary. Other topics included the introduction of a new ECO Immigrant Bridging program, a look at the debate surrounding Bill C-49 and latest news and upcoming events in the sector. All past newsletters can be found at AAISA's website on the Research & Publications page.

Other updates on the AAISA website include revised international, national, provincial and local settlement links, **Living in Alberta** resources, as well as information regarding Training and Certification. AAISA has begun to include job postings from member agencies on the website, allowing for wider circulation of employment opportunities in the sector.

Research Committee

In 2010-11 the Research Committee continued to identify and disseminate relevant research in the sector. In particular, the Committee continued to focus on its list of five priority research topics and also added an additional three topics:

- Temporary Foreign Workers
- Language Acquisition
- Secondary/Interprovincial Migration
- Foreign Credential Recognition
- Enhancing Outreach/Ease of Access

2010-11 Communications Committee

Sarah Amies, Chairperson

Lethbridge Family Services - Immigrant Services

Din Ladak

Immigrant Services Calgary

Judy Sillito

Edmonton Mennonite Centre for Newcomers

Ujeer Ahmed

YMCA- Immigrant Settlement Services

Kristina de Guzman

Edmonton Immigrant Services Association

Katie Clancy

Immigrant Services Calgary

2010-11 Research Committee

Fariborz Birjandian, Chairperson
Calgary Catholic Immigration Society

AnaMaria Fantino
Catholic Social Services

Josephine Pallard
Changing Together: A Centre for Immigrant Women

Sarah Amies
Lethbridge Family Services - Immigrant Services

Kazem Mashkournia
Grande Prairie Regional College-Immigrant Settlement Services

New topics include:

- Human Trafficking
- Citizenship
- AAISA: Who is AAISA?

The AAISA research library catalogues and links to over 130 recent articles on topics relevant to the settlement community. Other features include listings for external researchers with immigration interests, important research sites for settlement, and classifieds where those within the sector can network and communicate research needs and interests. The research library can be accessed via AAISA's main website (www.aaisa.ca) on the

Research & Publications page, or found directly at <http://aaisa.ca/research/home>.

Throughout the year, AAISA continued to publish its series of research briefs - two page summaries of current research and background on select topics. In 2010-11, three briefs were released and focused on labour market outcomes, statistics from the 2006 census and foreign qualifications recognition. Upcoming topics include language acquisition and secondary/interprovincial migration.

Governance Committee

In 2010-11, the Governance Committee met regularly to address various issues related to AAISA's policies, bylaws and human resources. The Committee also oversaw the development and implementation of a new staffing model.

During 2010-11, AAISA welcomed new staff: Emese Zakradnik-Csorgo began as a permanent part-time Administrative Assistant and Sipiwe Mapfumo worked with AAISA as a full-time Project Coordinator Leave Replacement. AAISA welcomed back Leanne Hullick-Reyes from maternity leave in March 2011. Leanne has returned to AAISA in the new position of Provincial Manager, initiating the new staffing model.

2010-11 Governance Committee

Alice Colak, Chairperson
Catholic Social Services

Georges Bahaya
Centre d'accueil et d'établissement du nord de l'Alberta

Christina Nsaliwa
Edmonton Immigrant Services Association

Dale Taylor
Centre for Newcomers

Harry Yee
Calgary Bridge Foundation for Youth

Beba Svirig
Calgary Immigrant Women's Association

AAISA as Host of the 2010 Canadian Council for Refugees Fall Consultation



AAISA partnered with the Canadian Council for Refugees (CCR) as the local host for CCR's Fall Consultation. The event was held at the Coast Plaza Hotel & Conference Centre, Calgary, Nov. 24-26, 2010. Over 350 participants attended the conference, providing a key opportunity to explore how to build communities across Alberta and Canada that are welcoming to refugees and immigrants. The event also provided opportunities for networking, capacity building on current issues, and professional development in the settlement sector.

The theme of this event was *Fairness* and numerous issues were discussed during the three-day consultation. Some topics included:

- The Temporary Foreign Worker Program with particular reference to provincial governments of Manitoba, Saskatchewan and Alberta;
- Empowering women survivors of violence in the immigration and refugee process;
- Port of entry interviews of refugees;
- The challenges that refugee youth continue to face.

As the local host of the CCR Fall Consultation, AAISA focused on coordinating and mobilizing the necessary infrastructure to host the consultation and oversaw the following activities:

- Chair of the Local Organizing Committee made up of representatives from Calgary settlement agencies;
- Social banquet and fundraiser for CCR, which drew over 200 attendees;
- Evening reception for participants;
- On-site conference office equipment;
- On-site AV equipment for all presentations;
- Conference packages for all participants, including materials and documents;
- Promotion of refugee and youth participation;
- Media relations;
- Volunteer recruitment and coordination.

The CCR 2010 Fall Consultation was a success and AAISA looks forward to future collaborations with the CCR and other partners in the sector, both provincially and nationally.

AAISA MEMBER AGENCIES, DIRECTORS & STAFF

AAISA Members & Directors 2010 – 2011

Edmonton	Calgary
ASSIST Community Services Centre Glen Wong	Calgary Bridge Foundation for Youth Harry Yee
Catholic Social Services Alice Colak	Calgary Catholic Immigration Society Fariborz Birjandian
Centre d'accueil et d'établissement du nord de l'Alberta Georges Bahaya	Calgary Immigrant Educational Society Salim Sindhu
Changing Together: A Centre for Immigrant Women Josephine Pallard	Calgary Immigrant Women's Association Beba Svirig
Edmonton Immigrant Services Association Christina Nsaliwa	Centre for Newcomers Dale Taylor
Edmonton Mennonite Centre for Newcomers Kelly Sloan/Judy Sillito	Immigrant Services Calgary Din Ladak
Indo Canadian Women's Association Miriam Thomas	Jewish Family Service Calgary Bev Sheckter
Red Deer	Lethbridge
Central Alberta Refugee Effort (C.A.R.E.) Veena Chandra	Lethbridge Family Services – Immigrant Services Sarah Amies
Fort McMurray	Grande Prairie
YMCA – Immigrant Settlement Services Ujeer Ahmed	Grande Prairie Regional College - Immigrant Settlement Services Kazem Mashkournia
Medicine Hat	
Saamis Immigration Services Association Linda Gale/Antonio Samayoa	

AAISA Executive Committee 2010-11

Chair	Vice-Chair
Dale Taylor <i>Centre for Newcomers</i> Calgary	Alice Colak <i>Catholic Social Services</i> Edmonton
Secretary	Treasurer
Veena Chandra <i>Central Alberta Refugee Effort (C.A.R.E.)</i> Red Deer	Sarah Amies <i>Lethbridge Family Services – Immigrant Services</i> Lethbridge
Director-at-Large	
Josephine Pallard <i>Changing Together: A Centre for Immigrant Women</i> Edmonton	

AAISA Staff 2010-11

Provincial Manager	Project Coordinator
Leanne Hullick-Reyes Tel: 403.273.2962 Email: leanne.hreyes@aaisa.ca	Amanda Card Tel: 403.273.2962 Email: amanda.card@aaisa.ca
Provincial/Project Coordinator	Project Coordinator-SPTA
Monique Greenwood Santos Tel: 403.273.2962 Email: monique.gsantos@aaisa.ca	Patrick Hanlon Tel: 403.273.2962 Email: patrick.hanlon@aaisa.ca
Interim Project Coordinator	Administrative Assistant
Sipiwe Mapfumo Tel: 403.273.2962 Email: Sipiwe.mapfumo@aaisa.ca	Emese Zakradnik-Csorgo Tel: 403.273.2962 Email: admin@aaisa.ca

FUNDERS

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Citizenship and
Immigration Canada

Citoyenneté et
Immigration Canada

**Government
of Alberta** ■

Alberta ■

CONTACT US

aa isa

Alberta Association of Immigrant
Serving Agencies

915 – 33 Street NE
Calgary, Alberta
T2A 6T2

Phone: 403.273.2962

Fax: 403.273.2964

Email: contact@aaisa.ca

Website: www.aaisa.ca
