

Who is AAISA?

AAISA (Alberta Association of Immigrant Serving Agencies) is an umbrella organization of immigrant-serving agencies in Alberta addressing the needs of immigrants, the agencies that serve them, and the larger community that welcomes them.

Active since 1980 and incorporated in 1987, AAISA knows how important newcomers are to the province and the communities in which they live. Our member agencies play a vital role in enabling newcomers to reach their full potential and contribute to the overall success of Alberta's communities.

Learn more about what we do

Visit our website for further information regarding AAISA member agencies, living in Alberta, AAISA publications and resources, jobs and consultation opportunities and more.

Alberta Association of Immigrant Serving Agencies

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Our Member Agencies are the Heart Behind Settlement

AAISA is made up of 20 member agencies which serve newcomers in Calgary, Edmonton, Red Deer, Lethbridge, Medicine Hat, Grande Prairie, Brooks and Fort McMurray. Over 1,000 staff members at our member agencies serve more than 100,000 immigrants and refugees annually.

Our member agencies provide services to assist newcomers in becoming fully integrated members of Alberta society. Examples of services include orientation, interpretation, counselling, employment services, educational assistance, and programs for immigrant youth.

For more information about specific services our member agencies offer, visit our website at www.aaisa.ca.

The Only Certification Program in Canada for Settlement Practitioners

AAISA is proud to offer the only certification program for settlement practitioners in Canada. We promote the recognition of settlement and integration work as a specialized profession that requires a unique skill set.

Obtaining AAISA certification tells people (clients, employers, funders, other human service professionals) that a practitioner's credentials have been reviewed and meet established standards for the settlement sector. To apply for AAISA certification, you must be a settlement practitioner in one of our member agencies. There are three levels of certification: Level 2 Practitioner, Level 3 Practitioner and Mentor.

